Moreover, hospitals must also consider the importance of space utilization in their resource management strategies. By optimizing the layout and design of their facilities, hospitals can improve workflow, patient care, and staff efficiency. This may involve conducting space assessments, reconfiguring floor plans, and implementing technology to streamline patient flow and reduce wait times. By maximizing the use of space, hospitals can improve patient satisfaction, staff productivity, and overall cost-effectiveness.

Additionally, the efficient management of hospital resources also involves the consideration of environmental sustainability. Hospitals must implement green practices and initiatives to reduce energy consumption, waste production, and overall environmental impact. This may involve the implementation of recycling programs, energy-efficient technology, and the utilization of eco-friendly supplies. By prioritizing environmental sustainability, hospitals can reduce operational costs, improve public perception, and contribute to the overall health and well-being of their communities.

In conclusion, efficient hospital resource management is essential for maximizing cost-effectiveness and ensuring the delivery of high-quality patient care. By effectively managing personnel, equipment, supplies, and space, hospitals can improve performance, scalability, and sustainability. With proactive resource management strategies, hospitals can adapt to changing patient needs, emerging technology, and evolving best practices to remain competitive and successful in the ever-changing healthcare industry. Ultimately, by prioritizing efficient resource management, hospitals can optimize costs, improve outcomes, and enhance the overall patient experience.

#### Ms. Sunanda Banerjee

Founder Director Innolead

Lean Strategist for Hospital and Healthcare Institutions

MHA, Strategic Management (XLRI), Managing and Sustaining Hospital growth (IIMB), LSSGB & LSSBB (KPMG), Ph.D. Research Scholar

Co Author,

## Ms Gayathri Sandeep

# **AHPI TN** meeting that took place on October 28 - 2023, at **GVN Riverside Hospital** in Srirangam, Trichy.







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**Tamilnadu Chapter** 





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Seethapathy Clinic & Hospital
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## Addressing the High Electricity Tariffs Faced by Hospitals in Tamil Nadu

As the President of the Association of Healthcare Providers of India (AHPI), Tamil Nadu chapter, I am deeply concerned about the exorbitant electricity tariffs that hospitals across the state are burdened with. The disparity between the electricity tariffs imposed on hospitals and those on other industries and commercial establishments is a pressing issue that is adversely impacting the healthcare sector in Tamil Nadu. This issue not only affects the operational costs of hospitals but also has a direct impact on the affordability of healthcare services for the people of our state.

The healthcare sector plays a critical role in the well-being of society, and hospitals are essential service providers that require uninterrupted access to electricity to ensure the delivery of quality patient care. However, the current electricity tariffs in Tamil Nadu are disproportionately high for hospitals when compared to other industries and commercial establishments. This imbalance places an undue financial strain on healthcare providers, hindering their ability to offer affordable healthcare services to patients.

According to recent statistical data, hospitals in Tamil Nadu are facing electricity tariffs that are significantly higher when compared to other sectors. The high cost of electricity directly contributes to the overall operational expenses of hospitals, leading to an increase in the cost of healthcare services. This, in turn, affects the accessibility of healthcare for the general population, especially for those in the low-income bracket.

It is important to highlight that the provision of affordable healthcare services is a priority for the healthcare sector, and the burden of high electricity tariffs directly impedes our ability to fulfill this commitment. The impact of these tariffs is felt across various aspects of hospital operations, including patient care, medical equipment, and facility maintenance. As a result, hospitals are compelled to allocate a significant portion of their budget to cover the inflated electricity expenses, leaving limited resources for investments in advanced medical technology and infrastructure improvements.

In light of these challenges, the Association of Healthcare Providers of India, Tamil Nadu chapter, urges the government to address the issue of high electricity tariffs faced by hospitals. We call upon the authorities to recognize the unique nature of healthcare services and the critical role that hospitals play in the well-being of the community. It is imperative that measures be taken to rationalize electricity tariffs for hospitals, bringing them in line with those applicable to other industries and commercial establishments.

We are encouraged by recent government orders that have acknowledged the need to review electricity tariffs for hospitals. However, we urge for expedited action to implement revised tariffs that reflect the essential nature of healthcare services. It is essential to create a conducive environment that supports the sustainability of healthcare providers and ensures the continued delivery of quality and affordable healthcare services to the people of Tamil Nadu.

Dr. R Kothandaraman, in his role overseeing Government relations for AHPI-TN, engaged with the Tamil Nadu Electricity Board. On 25-10-2023, a meeting with Minister Thangam Thennarasu and EB Secretary Rajesh Lakhani IAS occurred. Discussions centered on revising tariff rates and placing private hospitals in distinct categories Slab

Another significant effort involved meeting Tamil Nadu's Minister for Labour Welfare, Mr. C.V. Ganesan, on 15-11-2023. Dr. Kothandaraman, along with Commissioner Dr. Atul Anand, addressed concerns related to the New Minimum Wages Act. The initiative included forming a committee in line with directives from the Honorable High Court of Tamil Nadu, focusing on the challenges faced by private hospitals.

In conclusion, the high electricity tariffs faced by hospitals in Tamil Nadu represent a significant challenge that directly impacts the affordability and accessibility of healthcare services. The Association of Healthcare Providers of India, Tamil Nadu chapter, remains committed to advocating for fair and equitable electricity tariffs for hospitals, and we look forward to working collaboratively with the government to bring about meaningful reforms that support the healthcare sector.

Sincerely,

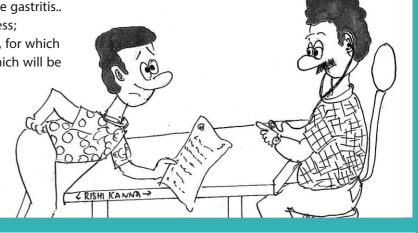
**Dr Sathish Devadoss**President
Association of Healthcare Providers of India
Tamil Nadu Chapter

The first tablet is for your back pain... but will cause gastritis.. For which second tablet, which can cause sleepiness; for which 3<sup>rd</sup> tablet, but which may cause diarrhea, for which I've given 4<sup>th</sup> one but that can cause headache, which will be taken care by first one...

Courtesy,

Dr Rishi Kanna

Coimbatore





### **EFFICIENT USE OF HOSPITAL RESOURCES**

## **MINIMISING COST EFFECTIVENESS**



Hospital Resource Management: Efficient use of resources, including personnel, equipment, and supplies, to maximize cost-effectiveness.

In the healthcare industry, efficient hospital resource management is critical to ensure that patients receive the best possible care while also maximizing cost-effectiveness. This includes the effective utilization of personnel, equipment, and supplies. With constantly changing patient needs, emerging technology, and evolving best practices, hospitals must be proactive in their resource management strategies to ensure optimal performance and sustainability.

Efficient hospital resource management begins with the effective allocation of personnel. Hospitals must prioritize the recruitment and retention of skilled and qualified healthcare professionals to ensure the delivery of high-quality patient care. This often involves strategic planning to assess patient volumes, specialty needs, and evolving care models. By having the right mix of healthcare professionals, hospitals can ensure that they are able to meet the needs of their patient population while also maximizing cost-effectiveness.

In addition to personnel, effective hospital resource management also involves the proper utilization of equipment. This includes the maintenance, repair, and replacement of medical devices and technology to ensure that they are functioning optimally. Hospitals must also consider the utilization of equipment to ensure that it is being used efficiently and effectively. This may involve tracking utilization rates, conducting equipment audits, and implementing protocols for equipment sharing and scheduling to minimize downtime and maximize cost-effectiveness.

Furthermore, the efficient management of supplies is another critical component of hospital resource management. From medication and surgical supplies to linens and cleaning products, hospitals must carefully track and monitor their supply chain to minimize waste and ensure cost-effectiveness. This may involve inventory management practices, bulk purchasing agreements, and the implementation of supply chain technology to streamline procurement and distribution processes. By optimizing supply utilization and reducing waste, hospitals can maximize cost-effectiveness and improve overall performance.