

MONTHLY

# NEWSLETTER

JANUARY 2026



2026

*Happy New Year*

## AHPI–TN Launches Insurance Task Force and Statewide Grievance Mechanism

The Association of Healthcare Providers (India) – Tamil Nadu Chapter (AHPI–TN) has constituted a dedicated Insurance Task Force and launched a Statewide Insurance Grievance Hotline to support member hospitals in addressing insurance- and TPA-related challenges in a structured, collective, and effective manner.

This initiative is a significant step towards strengthening the collective voice of hospitals in Tamil Nadu and creating a more transparent, responsive, and sustainable insurance ecosystem.

### Why This Initiative Was Necessary

Hospitals across the state continue to face recurring insurance-related issues such as:

- Delays and denials in cashless pre-authorisations
- Claim repudiations and unjustified deductions
- Outdated and unviable package tariffs
- Disputes related to consumables and implants
- Prolonged claim settlement timelines
- Repeated and inconsistent documentation queries

While individual hospitals often attempt to resolve these issues independently, many of these challenges are systemic in nature and common across insurers and regions. AHPI–TN firmly believes that collective representation, data-backed engagement, and structured escalation are essential for achieving meaningful and lasting solutions.

### AHPI–TN Insurance Task Force

The Insurance Task Force is a focused working group within AHPI–TN that will function as a single-point coordination and escalation body for all insurance-related matters.

### Key Objectives

- Representing member hospitals on insurance and TPA-related issues
- Aggregating grievances to identify recurring and systemic patterns
- Supporting hospitals with documentation, coding, and escalation guidance
- Engaging constructively with insurance companies and TPAs
- Escalating unresolved systemic issues to AHPI National and regulatory authorities, including IRDAI, where required

The Task Force will work closely with newly formed regional hospital clusters in Chennai, Coimbatore, Madurai, and Trichy, ensuring region-specific challenges are effectively addressed.

### Statewide Insurance Grievance Hotline

To enable timely reporting and faster escalation, AHPI–TN has launched a dedicated Insurance Grievance Hotline for its members. The hotline will serve as the first point of contact for all insurance- and TPA-related concerns, including cashless delays, claim denials, tariff disputes, payment delays, and documentation issues

**Insurance Grievance Hotline: Ms. Deepika – 96000 06584**



## Moving Forward Together

Through the Insurance Task Force, regional clusters, and the grievance hotline, AHPI–TN is committed to building a fair, transparent, and collaborative insurance environment for hospitals in Tamil Nadu. AHPI–TN encourages all member hospitals to actively engage with this platform and contribute towards strengthening our collective voice.



**Dr. Sathish Devadoss**

President, AHPI-TN  
Vice Chairman  
Devadoss Hospitals



**Mr. Adel J**

Secretary AHPI-TN  
Founder & COO  
FLAB Healthcare

### New Member Hospitals of 2025

1.	Sudar Hospital and Research Institute, Thanjavur	16.	Erode Ortho Centre, Erode
2.	Sri Naadi Hospital, Pattukkottai	17.	Nirmala Nursing Home, Karur
3.	Chennai Diabetic Foot Care Centre, Chennai	18.	Annai Velankanni Nursing Home, Palayamkottai
4.	Medway Hospital, Kumbakonam	19.	Chennai Urology & Robotics Institute Hospital, Chennai
5.	Rohini Hospital, Thanjavur	20.	Lister Hospitals, Salem
6.	Our Lady of Health Hospital, Thanjavur	21.	Kiruba Hospitals, Salem
7.	Rajam Hospital, Pattukkottai	22.	S. Palaniandi Mudaliar Memorial Hospital (SPMMH), Salem
8.	Rex Ortho Hospital, Coimbatore	23.	JS Hospital, Salem
9.	Sri Ram Orthopaedic Hospital, Chennai	24.	Akash Hospitals, Thiruvallur, Thiruvottiyur, Mylapore
10.	S.K. Hospital, Erode	25.	SKS Hospital, Salem
11.	SRM PRIME HOSPITAL, Chennai	26.	Shri Mani Hospital, Bhavani
12.	Trichy SRM Medical College Hospital & Research Centre, Trichy	27.	Rao Hospital, Coimbatore
13.	PGK Nursing home, Anthiyur	28.	Mukesh Artho Care, Trichy
14.	KVT Speciality Hospital, Chennai	29.	Ortho One Orthopaedic Speciality Centre, Trichy
15.	St. Joseph Hospital, Dindigul	30.	Maruti Hospital, Trichy

## Chennai Zone Meeting



## Trichy Zone Meeting



## MEMBERSHIP DETAILS

3 YEARS MEMBERSHIP FEES		
1.	0 - 50 Beds	₹7,500
2.	51 - 100 Beds	₹15,000
3.	101 - 200 Beds	₹30,000
4.	More than 200 Beds	₹60,000

LIFE MEMBER SHIP FEES STRUCTURE		
1.	Less than 100 Beds	₹2,00,000
2.	101 - 200 Beds	₹3,00,000
3.	More than 200 Beds	₹5,00,000
4.	More than 2 Units	₹10,00,000

## ACCOUNT DETAILS

**Account Name:** AHPI Tamilnadu  
**Account Number:** 50200039785901  
**Bank Name:** HDFC Bank  
**Branch Name:** North Veli Street, Madurai  
**IFSC Code:** HDFC0000123

Scan to Join Membership



### Address for Correspondence

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### Mrs. Deepika

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